



Improving Online Public Access Catalogs

Martha M. Yee, Sara Shatford Layne



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Improving Online Public Access Catalogs Martha M. Yee, Sara Shatford Layne This practical guide for librarians and systems designers describes various Online Public Access Catalog (OPAC) options and explains how users interface with them to obtain information. It also distinguishes between true user aids and those that can be barriers to accessing information.

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