



Best Practices for Managing BPI Projects: Six Steps to Success

Gina Abudi, Yusuf Abudi

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While there are numerous project management books on the market and a number on business processes and initiatives, there has been a lack of comprehensive guides to successfully manage business process improvement (BPI) projects, until now. Using the simple six-step approach explained and illustrated within this guide, project managers will increase their effectiveness in managing the complexities of business process improvement projects, and gain the necessary leadership skills required to be successful in driving change within an organization to improve business results.

KEY FEATURES:

- Presents a variety of best practices for engaging stakeholders, driving participation, and managing BPI projects regardless of their complexity
- Details a step-by-step, six-phase approach to managing BPI projects effectively and successfully
- Shows how to enable and support continuous evaluation best practices to make process improvement a part of the culture of the organization
- Includes a focus on the people side of change management as well as how to engage and manage virtual BPI project teams
- WAV offers a variety of relevant downloadable questionnaires, surveys, and templates, as well as a threaded case study showing the concepts applied to a real-life project--**available from the Web Added Value Download Resource Center at jrosspub.com**

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