



Crisis Intervention Strategies (with InfoTrac)

Richard K. James, Burl E. Gilliland

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In this new edition of their best seller, Richard K. James and Burl E. Gilliland present the latest research, theories, and techniques of this rapidly evolving field, along with case material from real crisis situations. Authoritative, class-tested, and based on the authors' extensive experience teaching crisis intervention courses, the book includes information on cutting-edge topics such as cybercounseling via the Internet and compassion fatigue. The Fifth Edition gives students the skills and strategies they need to take crisis intervention theory and technique out of the classroom and onto the street.

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