

# E-GOVERNANCE : CONCEPTS AND CASE STUDIES

C.S.R. Prabhu

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This comprehensive text, now in its Second Edition, continues to provide the entire spectrum of e-governance—from definition of e-governance to its history, evaluation, e-governance models, infrastructure and manpower facilities, data warehousing possibilities in implementation of e-government projects, and strategies of success of such projects.

The text covers 22 case studies—18 Indian case studies and four International case studies. The Indian case studies include Bhoomi, a project of Karnataka Government, CARD (Computer-aided Administration of Registration Department), Smart Nagarpalika (Computerization of Urban Local Bodies or Municipalities), IT in judiciary, Sachivalaya Vahini (e-governance at Secretariat), e-Khazana (Computerization of Treasury Department), and e-Panchayat (Electronic Knowledge-based Panchayat). The international case studies are culled from USA, China, Brazil and Sri Lanka.

This book would be of great interest to students of computer science, IT courses, management and public administration. In addition, government departments—both at the centre and in various states—and administrators should find the book highly useful.

#### **NEW TO THIS EDITION:**

Provides two Appendices—one on Eucalyptus cloud to remotely provision e-governance application and another on Revisiting NeGP: eBharath 2020: the proposed future NeGP.



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